

My Assessment Remote Shows An Unknown Light Sequence

Purpose

Troubleshoot issues where an unknown light sequence appears on the Assessment Remote.

Prerequisites

- May need Replacement Batteries
- May need a Circuit setup as Exercise 1 in Student Exercises booklet

Steps to Perform

1. Power off the Assessment Remote and ensure fresh batteries are installed.
 2. Disconnect all cables from the Assessment Remote and turn its power on.
 - a. All Indicator Lights on the Assessment Remote should blink on once.
 - b. The Power and Breakout Box lights at the top should stay illuminated.
- *If this does not happen, please contact product support.
3. Power off the unit. Firmly plug the cables back into the Assessment Remote from the Breakout Box and the socket or outlet being tested. Test the circuit again.
 4. If the issue continues, swap Breakout Box on Wall Panel with spare. Test circuit again.
 - a. If the Indicator Lights illuminate correctly, the 1st Breakout Box will need to be replaced.

*If this does not happen, please contact product support.

For additional assistance and video tutorials visit our website:

www.realityworks.com/support/